You should be able to use any browser, but we have seen some people have issues. If your sound doesn’t work using one browser, switch to another. **Chrome, Firefox, and Safari seem to work**, though some people seem to have sound issues in some browsers but not others. If you have issues, try switching browsers.

Unfortunately, you need to have a sufficiently powerful computer and a good internet connection to have a good experience in the virtual poster session
- We do not recommend thin laptops with poor cooling
- We do not connect older computers, or computers with less than 4 GB RAM
- We recommend fast wifi or a wired connection

**We strongly recommend closing down memory/CPU/GPU-heavy applications** before entering. Examples include: other browser tabs (especially Gmail), Slack, other videoconferencing applications such as MS Teams, etc.

Please try out Mozilla Hubs with some friends or colleagues ahead of time to sort out microphone/sound issues and to determine if your computer is sufficiently powerful. We recommend using this poster test room: [hub.link/qtxzjdN](hub.link/qtxzjdN)

Make an account and sign in [you technically don’t have to, but we prefer you do]
- Click on the button in the top right: 👤 1
- Go to “sign in” + type in your email address
- Check your email to confirm your email address

On the top left, you’ll see a button that looks like this: ⌁️. Go there, and set your name and avatar
- Please include your affiliation. You can only use letters, numbers and hyphens. Example: “Mikhail Kats -- UW Madison”
- Pick an avatar. You can also make your own, but it will be more complicated. I recommend picking one with lips, because the lips will move when you speak, which is helpful for the interactive experience.

Once you enter the room, you can press the “?” on the bottom right to do a tour if you like
• We recommend going full-screen in your browser. On Chrome, press F11 to get in and out of full screen.

• To move around:
  o To go left/right/forward/back, use A/S/D/W on your keyboard
  o To turn left/right, use Q/E on your keyboard
  o You can also left-click + hold and drag with your mouse to look around, including looking up/down

• If you drew something and would like to delete it, mouse over it, hold down space, and the menu to delete will appear

• Unlike in a Zoom/Webex/etc. call, it will not automatically be easy to hear someone in the room. This is by design. To hear someone better, walk up to them, and face them. If you are close, you will hear the person well. This models the experience of actually being in a room

• Once you walk up to the poster, you can roll your mouse over it, then press and hold f (or right click on it) to full screen it